



**SCOTT MCCRARY**  
scottmccrary@inbox.com (614)-314-0559

TECHNOLOGY CHANGE MANAGEMENT	INFORMATION DATA SECURITY	PROJECT MANAGEMENT
---------------------------------	------------------------------	-----------------------

**Highly accomplished manager with a successful 10+ year career** creating vision, identifying opportunities, defining processes, and delivering strong revenues and profits.

**Passionate leader with proven ability to motivate, empower, and lead to success.**  
Skilled in building high-performance teams sharing common vision and goals.

CAREER HIGHLIGHTS  
Redemtech Inc, Hilliard, Ohio – 2001 to 2011  
**Corporate Operations Manager**

Fast-track promotions through a dedicated 10-year career with this Information Technology Asset Management company. Requested to join company as a Production Technician (2001), within 3 months recruited to Integration Technician (2001-2003). Advanced to Integration Supervisor (2003-2007), IT Operations Technical Project Manager (2007-2008), Corporate Operations Manager (2008-2011) with full procedural responsibility across three domestic facilities and partner facilities in Europe, Canada and Mexico.



**Key Achievements**

- Directed all software integration, testing and installation for 30 Fortune 500 customers deploying systems worldwide. Set hardware testing specifications for use throughout the company.
- Designed and implemented a revised workflow to facilitate a varying array of project scopes. Located bottlenecks and applied corrective mechanisms to improve departmental production by 30%.
- Developed and maintained intranet Wiki for documenting operations processes for all aspects of the company and its partners worldwide.
- Drove a major transformation of teams, operations, and processes that elevated the business to a Microsoft Authorized Refurbisher.
- Developed business plan objectives and metrics, introduced and aligned teams with business goals, and oversaw the build-out of a sound operating infrastructure to enable continued revenue and profit growth.



**Education**

- **Halcyon Solutions (Jan – Feb 2012) Software Quality Assurance**

Participated in a rigorous, hands-on, classroom based training session on Software Quality Assurance. The trainer led sessions which included workshops, group problem solving, assignments and testing software usage exercises.

- A strong foundation in various software development methodologies including agile, waterfall and iterative
- Thorough understanding of the software testing lifecycle including strategy, planning, design and execution.
- Strong concepts and usage of testing process like defect tracking, triage and requirements trace-ability
- Experience with software testing tools - HP Quality Center(QC), Quick Test Professional(QTP) and Loadrunner

- **DeVry University**, Graduated 2004 with a Bachelor of Science degree in Computer Information Systems

**Military**

- **SSG U.S.ARMY**, 12 years active duty - Germany, Bosnia (Armor Crewman, Battalion Ammo NCO); 4 years Army Reserve - Iraq (Signal Squad Leader)