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## Kevin Woolard

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### Objective

Seeking a Software QA position with a company that will allow me to fully utilize my skills as a software tester and allow me to develop new skills to benefit the company.

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### Certifications



A+ Certified (2007) CERTIFIED



Brainbench Software Quality Assurance (2013)

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### Technical Training

04/2013 – current **Halcyon Solutions** - Dublin, Ohio

#### Software QA Training

Participated in a rigorous, hands-on training session on Quality Assurance. The sessions included workshops, group problem solving, assignments and testing software usage exercises.

- A strong foundation in various software development methodologies including agile, waterfall and iterative.
- Thorough understanding of the software testing lifecycle including strategy, planning, design and execution.
- Strong concepts and usage of testing process like defect tracking, triage and requirements trace-ability.
- Experience with software testing tools - HP Quality Center (QC), Quick Test Professional (QTP) and LoadRunner.
- Experience with SQL and 2012 Microsoft SQL Server Management Studio.

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### Employment

02/2006 - 04/2012 **Redflex Traffic Systems, Inc** – Columbus, Ohio

#### Field Technician

- Tested new software and hardware on existing and new projects.
- Tested complete operation of newly installed sites and monthly checks on each site
- Executed over 100 PC, network and camera installations.
- Used Norton's Ghost to install OS image.
- Setup up Windows installation, network settings and Redflex proprietary software.
- Setup, tested and configured networks on-site.
- Access sites remotely through VPN



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### Employment Continued

10/1996 - 07/2005 **Coinstar, Inc** – Columbus, Ohio

#### **Field Engineer**

Coinstar is leading provider of coin counting machines and services.

- Installed more than 800 coin counting machines, requiring both software (NT and XP), hardware and mechanical setup.
- Maintained strong customer service and working relationship with Installation Director, Project Managers, District Managers, Account Executives, and Field Engineers.
- Supervised a team of up to six technicians.
- Telecommunication experience including line tracing, cross-connect and RJ-11 patch cable creation.
- Maintain strong customer relationships with partners to establish machine placement and retention within the stores.

### Education

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**Ohio State University** Newark, Ohio

**DeVry Institute of Technology** Columbus, Ohio

-Associate of Applied Science in Electronics, GPA 3.2/4.0

### Military

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04/1991 - 04/1999 **Air Force Reserves** – Dayton, OH

#### **Apprentice Aerospace Propulsion Specialist - Staff Sergeant**

Repaired, troubleshoot and maintained C-141 jet engines and C-130 Turboprop engines.

09/91

**Chanute Air Force Base** Rantoul, Illinois

-Apprentice Aerospace Propulsion Specialist