- More than 15 years experience in the telephony and networking industry.
- Experience in network installation, integration, maintenance, and all aspects of network troubleshooting.
- Mapping, testing, provisioning telecommunications network assets.
- Solid supervisory experience and proven ability to communicate with both functional and technical personnel.
- Maintained technical equipment inventory valued at more than \$6 million.

Halcyon Solutions Software Quality Assurance

Jan - Feb 2012

Participated in a rigorous, hand-on, class-room based training session on Software Quality Assurance. The trainer led sessions included workshops, group problem solving, assignments and testing software usage exercises.

- A strong foundation in various software development methodologies including agile, waterfall and iterative
- Thorough understanding of the software testing lifecycle including strategy, planning, design and execution.
- > Strong concepts and usage of testing process like defect tracking, triage and requirements trace-ability
- Experience with software testing tools HP Quality Center(QC), Quick Test Professional(QTP) and Loadrunner

Other Relevant Professional Experience: Substitute Teacher, Assistant Editor, Language Arts Tutor 2001-Present

- Worked as a substitute teacher to children ages K through 12 in the Columbus Public School System.
- Assisted other editors and authors to improve the content of a Math textbook program.
- Worked one on one with students to improve their language arts skills. Mostly specialized in assisting young people to improve their grammar, etc. as they prepared to sit for their college entrance exams.

360 NETWORKS Network Testing Engineer

2001

Responsible for the installation, configuration, and turn-up of backbone and customer circuits nationally and international circuits.

- Mapping and testing circuits on fiber optic systems.
- > SME for account managers, sales engineering, and management to interface with customer's technical personnel
- > Work with management to implement policies and procedures with regards to circuit testing, training, interaction with field personnel, Network Operations Center personnel, and customer technical contact.

ICG COMMUNICATIONS, INC. Telecommunications Transport Technician

1999-2001

Operated and maintained the Digital Access Crossconnect System to connect network elements. Worked on install, test, terminate, build, and maintain network assets.

TECHDYN SYSTEMS CORPORATION SAIC SUB-CONTRACTOR Network Installation Technician

1998

Using various equipment performed tests on network equipment to insure installations met accepted industry standards.

- Installed fiber optic cable using several different termination techniques.
- Train fellow technicians to install, troubleshoot, terminate, test new network elements.

UNITED STATES ARMY TELECOMMUNICATIONS AND ELECTRONICS TECHNICIAN

1989-1994

- Recognized for maintaining network operational efficiency rate of better than 98% during combat operations
- Tested and initiated U.S. Army prototype Global Positioning Systems
- More than 5 years experience supervising fellow technicians
- Top secret Clearance which allowed access to and performance of network programming and encryption

<u>Education:</u> ITT-Technical Institute, Columbus, Oh Assoc. of Applied Science-Computer Network Engineering, 3.80 G.P.A

Ohio University, Athens, Ohio Bachelor of Science-Journalism