



Dustin P. Murray

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- Process improvement experience via lean concepts in multi-functional team environments
- Resourceful team player and capable of delivering tasks within stringent timelines
- Extensive government and contractor management experience – contract, negotiations & SLA administration
- Management experience in multi-million dollar government and private sector roles

Halcyon Solutions

(Jan – Feb 2012)

Software Quality Assurance

Participated in a rigorous, hands-on, classroom based training session on Software Quality Assurance. The trainer led sessions which included workshops, group problem solving, assignments and testing software usage exercises.

- A strong foundation in various software development methodologies including agile, waterfall and iterative
- Thorough understanding of the software testing lifecycle including strategy, planning, design and execution.
- Strong concepts and usage of testing process like defect tracking, triage and requirements trace-ability
- Experience with software testing tools - HP Quality Center (QC), Quick Test Professional (QTP) and LoadRunner

CSX Transportation

(Dec 2009-Feb 2012)

Terminal/Ops Manager

Terminal manager and responsible party for CSX operations at the Honda Loading facility

- Developed and communicated daily tactical plan to contract employees for management of the terminal/yard and local resources to achieve the operating plan within budget
- Resolved daily resource (power, crew, dispatching) issues to stay on or recover to the operating plan
- Implemented Lean concepts and principles to assigned terminal
- Winner of Honda's Customer Service Excellence Award for 2011

Veterans' Administration Vocational Rehabilitation Program

(May 2006 – June 2009)

Bachelor's Degree Program

Participated in a VA program that provided a monthly stipend and aided in acquiring exposure to various possible career fields via internships.

- Completed competitive internships with ExxonMobil and Kansas City Southern Railroad
- Focused efforts on field management, safety process development and logistical operations

Radiance Technologies, Inc. & Chenega Integrated Systems

(Aug 2003 – May 2006)

Aviation Life Support Equipment Logistics Manager (GS-12 equivalent)

Served as a Battalion level aviation logistics staff officer for Army Intelligence and Security Command (INSCOM)

- Served as Contracting Officer's Technical Representative (COTR) on readiness contracts, analysis and contractor performance
- Monitored operations, managed policies/regulations, and augmented standard operating procedures (SOPs)
- Evaluated readiness exercises and deployments to implement lessons learned, identified/developed program requirements, and completed peacetime planning for initial augmentation support for deployed forces during contingency operations
- Demonstrated the ability to work in various SAP modules based on business needs

US Army

(Sept 1999 – Sept 2003)

Operations Specialist

Supported the deployment of battalion size element to include 88 pilots and 37 non-rated crew members

- Implemented database that rated commendable from the Aviation Resource Management inspection team
- Conducted ALSE presentations to senior leaders and formal classes such as bi-annual Over Water Training
- Developed and sustained crucial public relations with outside agencies that aid in Aviation Life Support System (ALSS) operations

Education

Regis University – Currently enrolled M.S. Software Engineering

Ashford University - B.A. Social Science

Coastline Community College – A.S. Aviation Technology