



BRYAN PIERCE

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SUMMARY

Bryan is an Information Technology Professional with 17+ years analyzing, designing, consulting, deploying and managing multi-million dollar software development applications for the retail sector. He has strong at influencing growth and elevating departmental perceptions of quality and consistency with exceptional customer service. He's acknowledged for capacity to tackle challenging issues, analyze viable alternatives, and provide innovative solutions that reside well within clients' financial and time frameworks. Persistent, personal integrity and channeled energies are major strengths consistently cited by managers and clients alike, independent work habits, and attention to detail, and great oral communication skills that are demonstrated in problem solving and tackling technical challenges.

EXPERIENCE

Halcyon Solutions **Dublin, OH** **April 2013 – May 2013**

Data Systems Analyst

Software Quality Assurance and Testing (Training)

- Participated in rigorous, hands- on, classroom based training session on Software Quality Assurance
- The Trainer led sessions included workshops, group problem solving, assignments and testing software usage exercises
- A strong foundation in various software development methodologies including Agile, Waterfall and Iterative
- Thorough understanding of the software testing lifecycle including strategy, planning, design and execution
- Strong concepts and usage of testing process like defect tracking, triage and requirements trace-ability
- Experience with software testing tools
- HP Quality Center(QC), Quick Test Professional(QTP) and LoadRunner

AeroTek-TMMI **Princeton, IN** **2009-2011**
Production Service for Toyota

American General Financial Services **Evansville, IN** **1997–2009**
Retail Systems Specialist

- Provided systems analysis, design, and large-scale database design. Developed, tested, and implemented mission critical systems throughout organization.
- Created custom interface programs that allowed end users to retrieve internal and external customer reports
- Dedicated, hard working individual with the interpersonal communications skills to work at all levels of the organization.
- Outstanding experiences in developing applications that assist retail operations to become more efficient, cut costs, and improve data dissemination.

MILITARY BACKGROUND

United States Army **1986 - 1991**

MOS: Equipment Parts and Records Specialist

Deployment: Gulf War with the 101st Airborne Division out of Ft. Campbell, KY

Honorable Discharge

EDUCATION

University of Southern Indiana - Evansville, IN

MAJOR Business, Accounting

Brainbench SQA Testing Certification

SKILLS

Database Tools: MS Access, Visual basic, DB2, SQL Server.

Programming Languages: Visual Basic, COBOL,SQL-DB2, JCL, VB script